



## Wairarapa Student Success Services During COVID-19

Below is a list of essential services that are available.

### Wairarapa Counselling

Julie can be contacted any time for emergencies on 021 663 871. It is normal to require support at times like these, so please call even if it is just to talk. We are here to support you.

If it is not urgent, please call during ordinary business hours. Wellbeing Advisor one on one appointments will still be happening but by phone or Skype. If you have a Wellbeing Hub appointment scheduled, Julie will be in touch soon to discuss how it will take place. This will mean some reduced capacity but we can still arrange emergency appointments.

Appointments can be made by phone to 021 663 871, or email ([j.adam@ucol.ac.nz](mailto:j.adam@ucol.ac.nz)). If you are at all concerned, please get in touch. For emergency situations where someone is at risk, please call 111.

### Learning Support

All Learning Advice appointments will now be carried out online. If you require assignment or resubmission advice, please email us your:

- Assignment question/rubric
- Assignment draft
- Marker's feedback (resubmissions only)

UCOL Wairarapa students can still access Learning Hub support via email, phone call, or Skype/Zoom sessions. Please do not hesitate to contact Nigina, Monday – Friday via email ([n.razzakova@ucol.ac.nz](mailto:n.razzakova@ucol.ac.nz)) or on 022 068 76 99 .

### Disability Support

For any questions or extra support needed at this time, please contact Disability Coordinator Sharda Poesi on [s.poesi@ucol.ac.nz](mailto:s.poesi@ucol.ac.nz) or 021 669 839.

Here are some helpful links for students with disabilities:

<https://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-novel-coronavirus-information-specific-audiences/covid-19-information-disabled-people-and-residential-care-providers>

<https://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-information-other-languages/covid-19-easy-read-information>

<https://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-information-other-languages/covid-19-novel-coronavirus-new-zealand-sign-language>

Last Updated 24 March 2020  
Information for UCOL Staff and Students

### **Hardship**

We know that what is occurring at the moment will have an impact on many of you. Social services will still be available:

- Work and Income will still be functioning, with students being able to get support regarding Jobseeker, food grants, rent arrears, accommodation supplement and emergency accommodation.
  - You can find more about how things change for Work and Income [here](#).
  - The website attached above contains information regarding how COVID-19 impacts on Studylink. Some supports to consider with Studylink include [urgent costs](#).

If you have any questions regarding what services you can access, Student Advocate Rebekah O'Donoghue will be available for email questions from students contact her via [r.j.odonoghue@ucol.ac.nz](mailto:r.j.odonoghue@ucol.ac.nz).

### **Employability Services**

The [Employability Hub](#) is also available on Moodle, access this resource for:

- Up to date student friendly job listings
- Online Tutorials
- CV & cover letter templates with easy-to-follow guides
- Job interview skills
- Volunteer work and employment support

For students wishing to receive a CV review or feedback, please email your documents to [employability@ucol.ac.nz](mailto:employability@ucol.ac.nz) for consideration.

### **International Support**

If you are concerned or have any questions, please contact the international pastoral care team:

Cam Lock: 021 324 826

Josh Ruddock: 022 016 0162

We request for students to keep an eye up for notices from UCOL. We may provide further information of services available as we hear back from them.